# Prescription refill is now available via VA Health and Benefits mobile app

**Lead-in:** You can now manage your prescription refills right fromthe official U. S. Department of Veterans Affairs (VA) Health and Benefits mobile app, including requesting VA-issued Rx refills, tracking Rx shipments​, viewing VA Rx history, and more!

**Channel:** VA News

**Appears in:** Latest News, Health, Benefits, Technology

**Tags:** Office of Information and Technology, customer experience, apps

**Image:** VA Health and Benefits mobile appnow includes prescription (Rx) refills.

Veterans can now refill their prescriptions (Rx) using the U.S. Department of Veterans Affairs (VA) Health and Benefits mobile app. Existing users will need to download the latest version of the app to gain access to new features.

The [VA Health and Benefits mobile app](https://mobile.va.gov/app/va-health-and-benefits) is VA’s official all-in-one, on-the-go, easy-to-use, accessible, on-demand app enabling Veterans to manage *both* your VA health care and benefits services at your fingertips.

Adding Rx refill makes the VA Health and Benefits mobile app more useful and multi-functional for about 2 million Veterans who have downloaded and are using the mobile app, plus those who will do so.

VA designed and developed the app with Veterans' feedback, so it’s an easy, streamlined, and secure digital platform that allows you to complete everyday VA tasks from an IOS or Android smartphone. It offers a more personalized experience, allowing you to quickly and easily connect with VA to manage your health care and benefits needs.

**Highlights of the Rx refill feature**

The Rx refill feature allows Veterans to:

* View your VA active and non-active Rx history (up to 180 days);
  + Filter and sort Rxs
  + View Rx details
* Request refills of your refillable VA-dispensed Rxs;
* View pending (recently submitted or refill in-process) refills; and
* View tracking information, through delivery, for trackable refills.

The app provides a native mobile interface like the Rx refill feature of My HealtheVet. You can easily track refill requests submitted through the app or the My HealtheVet website and dispensed by a VA Consolidated Mail Outpatient Pharmacy using the app's "Track Delivery" feature.

This feature means you can easily (with your phone’s biometric face recognition or thumb login capability) and securely log into the VA Health and Benefits mobile app to quickly and safely manage your VA prescriptions from anywhere. If you don't have a compatible mobile device, don’t worry! You can still access web-based Rx refills at [VA.gov](https://www.va.gov/health-care/refill-track-prescriptions/) or [My HealtheVet](https://www.myhealth.va.gov/mhv-portal-web/home).

**Note:** VA is undergoing an Electronic Health Record Modernization (EHRM) effort, which may impact whether the My HealtheVet and Rx refill feature on the VA Health and Benefits mobile app are operational in your area. To learn more, visit the [EHRM website](https://www.ehrm.va.gov/).

**Consolidated, fast, and intuitive access**

The VA Health and Benefits mobile app offers a single-entry point for Veterans to access their most common VA health care and benefits transactions. You no longer need to figure out which website to visit or remember which password to use. VA’s Health and Benefits mobile app acts as the digital front door for Veterans, families, and caregivers, streamlining access to information and services and eliminating the frustration associated with siloed technologies of the past.

"The VA hit the nail on the head with this app. I can't stress enough how useful it is. It used to be that I had to go to the computer and navigate different areas of the VA site, which at the time were unintuitive. It's so much easier now," shared a VA Health and Benefits mobile app user.

**Haven’t downloaded the app yet? Here’s how**

Accessing the VA Health and Benefits mobile app is FREE, fast, and easy! Simply search “VA” and download the *VA: Health and Benefits* app from the [Apple App Store](https://apps.apple.com/us/app/va-health-and-benefits/id1559609596) or [Google Play Store](https://play.google.com/store/apps/details?id=gov.va.mobileapp&hl=en_US&gl=US) located on your mobile device.

To learn more about the mobile app and its other features—such as managing appointments; secure messaging; viewing claims and appeals and submitting related evidence; downloading VA letters; and locating VA facility locations—check out the [VA Health and Benefits](https://mobile.va.gov/app/va-health-and-benefits) mobile app website.

VA will continue to roll out more new features to the app in the future.

Submitted By VA Office of Information and Technology