Prepare for VA's sign-in changes

In 2025, we're moving to two secure sign-in options: **Login.gov and ID.me**. Read on to learn how this change affects you and how to prepare.

Why we're making this change

- To reduce the number of sign-in options Veterans need to choose from — just as Veterans have asked us to do.

- To continue to protect all Veterans' information and benefits — and meet the latest federal security standards.

What this change means for you

- After **January 31, 2025,** you won't be able to sign in to VA websites and apps with a My HealtheVet user ID and password. Don't worry. Your My HealtheVet health portal isn't going away. We're just changing the way you sign in.

- After **September 30, 2025**, you won't be able to sign in with a DS Logon username and password.

- You'll need to use either a **Login.gov or ID.me** account to sign in to VA.gov, VA mobile apps, and other VA online services.

- You'll need to use a unique email address and add multifactor authentication (MFA) as an added layer of protection for your account.

Not sure if you already have a Login.gov or ID.me account?

Try creating a new account with your email address. If you already have one, Login.gov or ID.me will help you reset your password.

Ready to create your account or want to learn more?

Go to www.va.gov/sign-in-changes

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What to do now to prepare

1 **Create your Login.gov or ID.me account**

If you don't have an account yet, we encourage you to create one soon:

- **Login.gov** is a government-provided account for accessing VA and other government services. Read Login.gov's privacy policy at www.login.gov/policy/.

- **ID.me** is a private account provider that partners with government and non-government organizations. Read ID.me's privacy policy at www.id.me/privacy.

Both options meet modern security standards, protecting your data and providing access to VA and other government services.

2 **Verify your identity and add multifactor authentication**

Identity verification and MFA work together to protect your identity and personal information.

- **Identity verification** is a one-time process. You provide certain personal information and identification (ID). Verification helps us make sure only you can create your sign-in account—and no scammer can create one in your name.

- **Multifactor authentication (MFA)** adds an extra layer of security when signing in. You set up an MFA method, like an authenticator app, on a device you control. Each time you sign in, you'll use a code sent to that device, ensuring only you can access your account and manage your benefits.

Ready to <u>create your account or want to learn more</u>?
Go to www.va.gov/sign-in-changes

Need help?

We're here to answer your questions or help you create your account.

Contact:

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