

Prepare for VA's sign-in changes

In 2025, we're moving to two secure sign-in options: **Login.gov** and **ID.me**. Read on to learn how this change affects you and how to prepare.



Why we're making this change

- To reduce the number of sign-in options Veterans need to choose from — just as Veterans have asked us to do.
- To continue to protect all Veterans' information and benefits — and meet the latest federal security standards.

What this change means for you

- After **January 31, 2025**, you won't be able to sign in to VA websites and apps with a My HealtheVet user ID and password. Don't worry. Your health portal isn't going away. We're just changing the way you sign in.
- After **September 30, 2025**, you won't be able to sign in with a DS Logon username and password.
- You'll need to use either a **Login.gov** or **ID.me** account to sign in to VA.gov, VA mobile apps, and other VA online services.
- You'll need to use a unique email address and add multifactor authentication (MFA) as an added layer of protection for your account.

Not sure if you already have a Login.gov or ID.me account?

Try creating a new account with your email address. If you already have one, Login.gov or ID.me will help you reset your password.



Ready to [create your account](https://www.va.gov/sign-in-changes) or want to learn more?
Go to www.va.gov/sign-in-changes

What to do now to prepare

1 Create your Login.gov or ID.me account

If you don't have an account yet, we encourage you to create one soon:

- **Login.gov** is a government-provided account for accessing VA and other government services. Read Login.gov's privacy policy at www.login.gov/policy/.
- **ID.me** is a private account provider that partners with government and non-government organizations. Read ID.me's privacy policy at www.id.me/privacy.

Both options meet modern security standards, protecting your data and providing access to VA and other government services.

2 Verify your identity and add multifactor authentication

Identity verification and MFA work together to protect your identity and personal information.

- **Identity verification** is a one-time process. You provide certain personal information and identification (ID). Verification helps us make sure only you can create your sign-in account — and no scammer can create one in your name.
- **Multifactor authentication (MFA)** adds an extra layer of security when signing in. You set up an MFA method, like an authenticator app, on a device you control. Each time you sign in, you'll use a code sent to that device, ensuring only you can access your account and manage your benefits.



Ready to [create your account or want to learn more?](https://www.va.gov/sign-in-changes)
Go to www.va.gov/sign-in-changes

Need help?

We're here to answer your questions or help you create your account.

Contact:



VA



U.S. Department
of Veterans Affairs