



You have a virtual appointment starting **in 2 months!**

TMP TH Video Home

Date and Time	Location	With
Tue., Jul. 1 8:00 a.m. CDT	Mann-Grandstaff VAMC Prim...	V0 Provider

Options



Welcome to My VA Health. Here, you'll find useful tools for working with your health care team to manage your health, including appointments, health records, and prescriptions.

For the best portal experience, it's recommended that you use the following browsers: Firefox, Microsoft Edge, or Google Chrome. Each of these should provide an excellent portal experience.

**Do you want to get notifications of new messages and health information updates in My VA Health?** Make sure your current email address is in your VA.gov Profile. To update your contact information, sign in to VA.gov with an identity-verified account. Select your name in the main navigation, then select Profile.

My VA Health can be used alongside My HealtheVet for managing your care.

Helpful Links:

- [What is the Electronic Health Record Modernization?](#)
- [Update your current email address in your VA.gov profile](#)
- [My VA Health User Guide \(PDF\)](#)



In the **Appointments** section, you can access details about upcoming and past appointments and schedule certain appointments. Your My VA Health Home page will also display a reminder for upcoming appointments you have scheduled. Select the **Appointments** tab from the dashboard to continue.

*This guide helps Veterans explore and understand My VA Health, which is used at facilities with the Federal EHR. You'll find tips on how to use My VA Health highlighted in green **i** and instructions for navigating to different sections of this guide in **yellow**.*

If you need assistance or help navigating any features, there is a support team ready to help anytime by calling **888-444-MYVA (6982)**.

# Appointments



## Upcoming Appointments

## Past Appointments

Appointment Type

All Appointments

Schedule Appointment

### You have a virtual appointment starting in 2 months!

📺 TMP TH Video Home

Date and Time  
Tue., Jul. 1  
8:00 a.m. CDT

Location  
Mann-Grandstaff VAMC Pri...  
With  
V0 Provider



Options

CLICK Options

Wed  
Jul. 2

📺 TMP TH Video Home

Time  
1:00 p.m. CDT

Location  
Spokane Valley CBOC Primary Care

With  
V0 Provider

*Appointment for Veteran's Name*

Options



You are now in the **Appointments** section. The page will default to **Upcoming Appointments**, which allows you to view a list of future appointments that have been scheduled. You will see the date and time of the appointment as well as the location and the provider. Select the **Options** drop-down menu on the appointment reminder to view your options.



Select **View Details** to view additional details about the appointment.

Schedule Appointment

# Appointments

Upcoming Appointments

Past Appointments

Appointment Type

All Appointments

You have a virtual appointment starting **in 2 months!**

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Date and Time  
Tue., Jul. 1  
8:00 a.m. CDT

Location  
Mann-Grandstaff VAMC Pri...  
With  
V0 Provider A



Options

- View Details
- Reschedule Appointment
- Cancel Appointment

CLICK View Details

Video Home

Appointment for Veteran's Name

1:00 p.m. CDT

Location  
Spokane Valley CBOC Primary Care

With  
V0 Provider A

Options



You are now viewing additional details about the upcoming appointment. Select **Close** to return to the Appointments section.

Appointment Details

**Information.**  
This appointment cannot be modified online. Call the office to make any changes to this appointment.

Veteran's Name has an appointment for

TMP TH Video Home

On  
Tuesday, July 1, 2025  
at 8:00 a.m. CDT

With  
 Provider A

At  
Mann-Grandstaff VAMC Primary Care Blue Team

**CLICK  
Close**

# Appointments

Upcoming Appointments

Past Appointments

Appointment Type

All Appointments

Schedule Appointment

**CLICK  
Past  
Appointments**

**To view Past Appointments, select Past Appointments.**

You have a virtual appointment starting **in 2 months!**

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Date and Time  
Tue., Jul. 1  
8:00 a.m. CDT

Location  
Mann-Grandstaff VAMC Pri...  
With  
V0 Provider



Options

Wed

Jul. 2

TMP TH Video Home

Time  
1:00 p.m. CDT

Location  
Spokane Valley CBOC Primary Care

With  
V0 Provider

Appointment for Veteran's Name

Options

Appointments

View upcoming appointments

# Appointments

Print

## Upcoming Appointments

## Past Appointments

Appointment Type  
All Appointments

**CLICK  
Schedule Appointment**

Schedule Appointment

**Tue**  
**May 7**

**PC Pharm Established Patient** *Appointment for Veteran's Name*

Time	Location	With	
2:00 p.m. CDT	Columbus VA Primary Care Yellow	V0 Provider	<b>Options</b> ▾

**Thu**  
**May 2**

**Clinical Pharmacist Follow-Up** *Appointment for Veteran's Name*

Time	Location	With	
6:00 p.m. CDT	Columbus VA Primary Care Green	V0 Provider	<b>Options</b> ▾

**Wed**  
**May 1**

**Nutrition Initial** *Appointment for Veteran's Name*

Time	Location	With	
2:00 p.m. CDT	Columbus VA Nutrition	V0 Provider	<b>Options</b> ▾



You are now in the Past Appointments section. Here, you can view information about your past appointments. To schedule an appointment with a provider, select **Schedule Appointment**.

# Schedule Appointment

\* Required questions are marked with an asterisk.  
\* Let's Get Started With Scheduling an Appointment

Select from the options below.

## Schedule an Appointment by Provider

**Schedule by Provider**  
Schedule an appointment with preferred Provider

## Previously Scheduled Appointment Types

No previously scheduled appointment are available for this patient.

## Don't see what you're looking for?

**View All Appointment Types**  
See all appointment types available to you.

**CLICK  
Schedule by  
Provider**



When scheduling an appointment, you will choose the provider, appointment type, and an available time. Select **Schedule by Provider** to choose a provider for an appointment.

# Schedule Appointment

\* Required questions are marked with an asterisk.

## \* Let's Get Started With Scheduling an Appointment

Select from the options below.

### Schedule an Appointment by Provider

Schedule by Provider  
Schedule an appointment with preferred Provider

Provider

Provider

My Providers

- Provider A
- Provider B
- Provider C
- Provider D
- Provider E

View All Appointment Types  
See all appointment types available to you.



**CLICK Next**

Cancel

Next



Here, you will see a list of the providers with whom you can schedule an appointment. Please note that this page provides an example of what scheduling options may look like. Your drop-down list will show the provider(s) you have an existing relationship with. If no providers are shown, call your VA facility to schedule an appointment.

Select **Provider A** from the drop-down list to continue scheduling an appointment and then select **Next**.

Appointments

[View upcoming appointments](#)

## Schedule Appointment

\* Required questions are marked with an asterisk.

What appointment type do you need with Provider A?

Select from the options below.

### Previously Scheduled Appointment Types

No previously scheduled appointments are available for this patient.

Don't see what you're looking for?

[View All Appointment Types](#)  
See all appointment types available to you.

**CLICK**  
**View All**  
**Appointment Types**



Once a provider is selected, you can choose a Previously Scheduled Appointment Type or select **View All Appointment Types** to see the appointment types available with the chosen provider. Select **View All Appointment Types** to see available appointments.

Previous

Cancel

Next

Appointments

View upcoming appointments

# Schedule Appointment

\* Required questions are marked with an asterisk.

What appointment type do you need with Provider A?

Select from the options below.

### Previously Scheduled Appointment Types

No previously scheduled appointments are available for this patient.

Don't see what you're looking for?

View All Appointment Types  
See all appointment types available to you.

All appointment types for Baker, Elaine E, PharmD

Appointment Type

Appointment Type

All Appointment Types

Clinical Pharmacist Follow-Up

Clinical Pharmacist Telephone

**CLICK**  
**Clinical Pharmacist**  
**Follow-Up**



If you do not see the type of appointment you want to schedule, please call your facility's appointment line to schedule an appointment. Select **Clinical Pharmacist Follow-Up** to proceed to the next step.

Previous

Cancel

Next

Appointments

View upcoming appointments

## Schedule Appointment

\* Required questions are marked with an asterisk.

### What appointment type do you need with Provider A?

Select from the options below.

#### Previously Scheduled Appointment Types

No previously scheduled appointments are available for this patient.

Don't see what you're looking for?

[View All Appointment Types](#)  
See all appointment types available to you.

All appointment types for Provider A

Clinical Pharmacist Follow-Up

**i**

Once you have selected a provider and the type of appointment you want to schedule, select **Next** to continue scheduling an appointment.

**CLICK Next**

Previous

Cancel

Next

Appointments

View upcoming appointments

# Schedule Appointment

\*When do you want to schedule your Clinical Pharmacist Follow Up appointment?

Showing locations and appointment times with: Provider A

Change Provider

### Filters

\* Earliest Date

Latest Date

05 / 22 / 2025

06 / 18 / 2025

Apply

Thursday, May 22nd

Coeur d'Alene CBOC Team 3  
Primary Care

- 10:00 a.m. CDT
- 1:30 p.m. CDT
- 3:00 p.m. CDT
- 3:30 p.m. CDT
- 4:00 p.m. CDT
- 4:30 p.m. CDT
- 5:30 p.m. CDT
- 6:00 p.m. CDT

Coeur d'Alene CBOC Team 5  
Primary Care

- 10:00 a.m. CDT
- 1:30 p.m. CDT
- 3:00 p.m. CDT
- 3:30 p.m. CDT
- 4:00 p.m. CDT
- 4:30 p.m. CDT
- 5:30 p.m. CDT
- 6:00 p.m. CDT

Previous

Cancel

Next

**CLICK Next**



To select an appointment time with a provider, update the filters from earliest date to latest date and select **Apply**. Select the date and time for the appointment and then select **Next** to review and book the appointment.

# Schedule Appointment

Appointment: Clinical Pharmacist Follow-Up  
 On: Thursday, May 22, 2025, at 10:00 a.m. CDT  
 With: Provider A  
 At: Coeur d'Alene CBOC Team 3 Primary Care

\* Why are you scheduling this visit?  
 Having some issues with my new medication.

Specific reason for scheduling this visit: employment or insurance requirement, sudden illness, and so on.

Additional Comments  
 Add any information you would like your provider to know before your visit

\* How should we contact you if follow-up is needed for this appointment?  
 By Secure Message  
 By Phone

Send me a confirmation email

\* Email Address  
 veteransname@ooo.com

Appointment confirmation email will be sent to this address.

Previous

Cancel Book Appointment

**i**

Review information for the appointment and include additional information in the **Why are you scheduling this visit?** field to provide details and additional comments regarding any specific requests. Select **By Secure Message** or **By Phone** to indicate how your health care team should contact you if follow-up is needed for this appointment. If desired, you can request that a confirmation email be sent with the appointment details. Please note that all required fields are marked with a red asterisk (\*) and must be completed before an appointment can be booked. To continue, select **Book Appointment**.

**CLICK  
Book  
Appointment**



# Appointments



After booking an appointment, an Appointment Details pop-up window will appear along with an **Appointment Scheduled** message at the bottom right-hand corner of this page (outlined in yellow for display purposes only), indicating that the appointment has been scheduled. Select **Close** to return to the Appointments section.

**Appointment Details** ✕

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**Information.**  
This appointment cannot be modified online. Call the office to make any changes to this appointment.

Veteran's Name has an appointment for

TMP TH Video Home

On With  
 Thursday, May 22nd  Provider A  
 at 10:00 a.m. CDT

At  
 Coeur d'Alene CBOC Team 3 Primary Care

**CLICK Close**

Appointment Scheduled



# Appointments

Appointments

View upcoming appointments

Upcoming Appointments

Past Appointments

Appointment Type

All Appointments

Schedule Appointment

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Location  
Mann-Grandstaff VAMC Pri...  
With  
V0 Provider



Options

CLICK Options

Wed  
Jul. 2

TMP TH Video Home

Appointment for Veteran's Name

Time  
1:00 p.m. CDT

Location  
Spokane Valley CBOC Primary Care

With  
V0 Provider

Options



Once you book an appointment, you will return to the main **Appointments** tab where you have the ability to review and cancel appointments. Online cancellation may not be available at every VA facility. If you are able to cancel an appointment, you will see Cancel Appointment under Options. Expand the **Options** drop-down menu to view options.



# Appointments

## Upcoming Appointments

## Past Appointments

Appointment Type  
All Appointments

Schedule Appointment

You have a virtual appointment starting **in 2 months!**



TMP TH Video Home

Date and Time	Location	With
Tue., Jul. 1 8:00 a.m. CDT	Mann-Grandstaff VAMC Pri...	VO Provider

Options

- View Details
- Reschedule Appointment
- Cancel Appointment**

**CLICK**  
Cancel Appointment

TMP TH Video Home	Appointment for Veteran's Name
Location Spokane Valley CBOC Primary Care	With VO Provider
1:00 p.m. CDT	Options



Select **Cancel Appointment.**

### Confirm Appointment Cancellation.



**Information.**

This appointment cannot be rescheduled online. Call the office to reschedule the appointment.

Veteran's Name has an appointment for  
MOVE Individual Online

On  
Tuesday, July 1, 2025 at  
8:00 a.m. CDT

With  
 Provider

At  
Mann-Grandstaff Primary Care  
4815 N Assembly St  
Spokane WA 993305

\* Select the reason for canceling.

- COVID-19 (VA) - Patient Canceled
- Hospitalization
- Left Without Being Seen
- No Longer Needed
- Patient Availability**
- Patient Declined

Keep Appointment

Yes, Keep Appointment

**CLICK  
Patient Availability**



This is the Confirm Appointment Cancellation window. Expand the **Select the reason for canceling** drop-down menu to choose your reason for canceling the appointment. Select **Patient Availability** to proceed with canceling an appointment.

Confirm Appointment Cancellation.



**Information.**

This appointment cannot be rescheduled online. Call the office to reschedule the appointment.

Veteran's Name has an appointment for  
MOVE Individual Online

On  
Tuesday, July 1, 2025 at  
8:00 a.m. CDT

With  
 Provider

At  
Mann-Grandstaff Primary Care  
4815 N Assembly St  
Spokane WA 993305

\* Select the reason for canceling.

Patient Availability

**CLICK  
Yes, Cancel  
Appointment**

No, Keep Appointment

Yes, Cancel Appointment



Once you have selected Patient Availability, select **Yes, Cancel Appointment** to cancel the appointment and return to the Appointments section. If you are unable to cancel an appointment online, please call the VA facility where you have the appointment scheduled to cancel that appointment.



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**CLICK here to  
return to  
the START**