



Welcome to My VA Health. Here, you'll find useful tools for working with your health care team to manage your health, including appointments, health records, and prescriptions.

For the best portal experience, it's recommended that you use the following browsers: Firefox, Microsoft Edge, or Google Chrome. Each of these should provide an excellent portal experience.

**Do you want to get notifications of new messages and health information updates in My VA Health?** Make sure your current email address is in your VA.gov Profile. To update your contact information, sign in to VA.gov with an identity-verified account. Select your name in the main navigation, then select Profile.

My VA Health can be used alongside My HealtheVet for managing your care.

Helpful Links:

- [What is the Electronic Health Record Modernization?](#)
- [Update your current email address in your VA.gov profile](#)
- [My VA Health User Guide \(PDF\)](#)

CLICK  
Pharmacy tab



No Results

You have no upcoming appointments. Schedule an appointment

Schedule Appointment



Once you log in to My VA Health, click on the **Pharmacy** tab at the top of your dashboard. Here, you can request online prescription refills and renewals for your medications.

*This guide helps Veterans explore and understand My VA Health. You'll find tips on how to use My VA Health to manage your prescriptions highlighted in green **i** and instructions for navigating to different sections of this guide in **yellow**.*

If you need assistance or help navigating any features, there is a support team ready to help anytime by calling **888-444-MYVA (6982)**.

- Pharmacy
- View current medications
- View comprehensive medications

### Current Medications

Print

Viewing health record for:  
 @ VETERAN'S NAME

atorvastatin 20 mg oral tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Details
--	Pending	--	
multivitamin oral tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested Details
3	30	April 10, 2025	April 10, 2025
metoprolol succinate ER 100 mg/24 hour tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Details
3	90	April 10, 2025	
atorvastatin 20 mg oral tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Details
--	Pending	--	
albuterol 90 mcg/inh aerosol inhaler			
Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Details



The **View current medications** section in the Pharmacy tab displays all current medications prescribed by VA providers at facilities using My VA Health. This includes documented medications entered by VA staff and those prescribed by approved community care providers dispensed by facilities using My VA Health. Only active medications and medications that expired in the last 120 days can be refilled or renewed on My VA Health.

CLICK here to go to next section

- Pharmacy
- View current medications
- View comprehensive medications

## Historical Medications

Print

Viewing health record for:  
 @ VETERAN'S NAME

LORazepam (Ativan 0.5 mg oral tablet)			
Start Date	Provider	Status	Details
April 10, 2025	Provider name		
ascorbic acid (Vitamin C 250 mg oral tablet)			
Start Date	Provider	Status	Details
April 10, 2025	Provider name		
aspirin (aspirin 81 mg oral delayed release tablet)			
Start Date	Provider	Status	Details
April 10, 2025	Provider name		
amLODIPine (amLODIPine 10 mg oral tablet)			
Start Date	Provider	Status	Details
April 10, 2025	Provider name		
memantine (memantine 10 mg tablet)			
Start Date	Provider	Status	Details
April 10, 2025	--	Ordered	



The **View comprehensive medications** section displays your completed, expired, and discontinued medications that have transferred to your health record. For example, if you do not see a medication you currently take or have previously taken, you can check this section for your complete medication history on file with VA.

**CLICK here to go to next section**

abacavir (abacavir 300 mg tablet)

- Pharmacy
- View current medications
- View comprehensive medications

## Current Medications



Viewing health record for:

VETERAN'S NAME ▾

atorvastatin 20 mg oral tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	<a href="#">Refill</a> <a href="#">Details</a>
--	Pending	--	
multivitamin oral tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested <a href="#">Details</a>
3	30	April 10, 2025	April 10, 2025
metoprolol succinate ER 100 mg/24 hour tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	<a href="#">Refill</a> <a href="#">Details</a>
3	90	April 10, 2025	
atorvastatin 20 mg oral tablet			
Refills Remaining	Dispensed Quantity	Last Refill Date	<a href="#">Refill</a> <a href="#">Details</a>
--	Pending	--	
albuterol 90 mcg/inh aerosol inhaler			
Refills Remaining	Dispensed Quantity	Last Refill Date	<a href="#">Refill</a> <a href="#">Details</a>

**CLICK Refill**



To refill a prescription, select **Refill** next to the medication you wish to refill. Your page may show the following:

- Refillable prescriptions
- Documented medications
- Prescribed medications that may or may not be refillable
- Prescribed medications that may or may not be renewable
- New medications ordered but not yet filled

Pharmacy

View current medications

View comprehensive medications

VETERAN'S NAME

atorvastatin 20 mg oral tablet

Refills Remaining

--

multivitamin ora

Refills Remaining

3

metoprolol succ

Refills Remaining

3

atorvastatin 20

Refills Remaining

--

albuterol 90 mcg/inh aerosol inhaler

Refills Remaining

--

Dispensed Quantity

Pending

Last Refill Date

--

clobetasol 0.05% topical cream

Medication Refill Request

Please review and confirm the following medication to refill

metoprolol succinate ER 100 mg/24 hour tablet

Refills Remaining

3

Dispensed Quantity

90

Start Date

April 10, 2025

Close

Refill

CLICK Refill



Review the details of the **Medication Refill Request** window and select **Refill**.

Pharmacy

View current medications

View comprehensive medications

### Current Medications

Viewing health record for:

 VETERAN'S NAME ▾

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date		<a href="#">Refill</a>	<a href="#">Details</a>
--	Pending	--			

multivitamin oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested	<a href="#">Details</a>
3	30	April 10, 2025	April 10, 2025	

metoprolol succinate ER 100 mg/24 hour tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested	<a href="#">Details</a>
3	90	April 10, 2025	April 10, 2025	

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date		<a href="#">Refill</a>	<a href="#">Details</a>
--	Pending	--			

albuterol 90 mcg/inh aerosol inhaler

Refills Remaining	Dispensed Quantity	Last Refill Date		<a href="#">Refill</a>	<a href="#">Details</a>



After submitting your request, the message **Refill successful** will display at the bottom right-hand corner of this page outlined in yellow for display purposes only, indicating that your request has been successfully sent to the pharmacy. If your request cannot be fulfilled, an alert message will be displayed instead.

**CLICK here to go to next section**

Refill successful

- Pharmacy
- View current medications
- View comprehensive medications

## Current Medications

Viewing health record for:  
 @ VETERAN'S NAME

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	
--	Pending	--	<a href="#">Refill</a> <a href="#">Details</a>

multivitamin oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested
3	30	April 10, 2025	April 10, 2025

[Details](#)

metoprolol succinate ER 100 mg/24 hour tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested
3	90	April 10, 2025	April 10, 2025

[Details](#)

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	
--	Pending	--	<a href="#">Details</a>

albuterol 90 mcg/inh aerosol inhaler

Refills Remaining	Dispensed Quantity	Last Refill Date	
			<a href="#">Refill</a> <a href="#">Details</a>

**i**

The **Refill Requested** date is displayed next to the medication. This will be shown until the request is filled and shipped to your address on file, then revert to showing the **Refill** button for subsequent refill or renewal requests (as applicable).

Refill Requested  
April 10, 2025

**CLICK date**

- Pharmacy
- View current medications
- View comprehensive medications

## Current Medications

Viewing health record for:  
VETERAN'S NAME

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill	Details
--	Pending	--		

multivitamin oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill	Details
3	30	April 10, 2025	<b>CLICK Refill</b>	

metoprolol succinate ER 100 mg/24 hour tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested	Details
3	90	April 10, 2025	April 10, 2025	

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill	Details
--	Pending	--		

albuterol 90 mcg/inh aerosol inhaler

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill	Details

**i**

If you select **Refill** on a medication with zero refills, it will automatically trigger a renewal request. There, you can send a prescription renewal to your provider or health care team.

\* Indicates a required field.

Who do you want to send this request to? \*

Provider Name

Select a recipient

**CLICK  
Who do you  
want to send  
this request to? \***  
**field.**

atorvastatin 20 mg oral tablet  
Ordered By: Hospitalist1, VA-PT

Date Started On: April 10, 2025

▶ Show more info

Reason for renewal

Example: "out of meds"

Quantity

Example: "one week's worth"

\* How should we contact you if we have questions?

By secure message

By phone (please provide number)

Additional comments

Send



In the prescription renewal window, search for the provider who wrote the prescription in the drop-down menu that says, "**Who do you want to send this request to?**" This field allows you to search entries that include provider name and VA facility location. You can also search for health care teams by searching first by your VA facility name and then scrolling down the drop-down menu to find the appropriate department, specialty, or team name.

\* Indicates a required field.

Who do you want to send this request to? \*

Prov

- FHCC VA Provider 1
- FHCC VA Provider 2
- FHCC VA Provider 3
- Walla Walla Jonathan M. Wainwright Memorial Provider 1
- Walla Walla Jonathan M. Wainwright Memorial Provider 2

Reason for renewal

Example: "out of meds"

**CLICK here to show different entries in the Who do you want to send this request to? \* field.**

Quantity

Example: "one week's worth"



In the "Who do you want to send this request to?" drop-down menu, you will see providers with whom you have an existing relationship at the top, along with health care teams that can be messaged.

\* How should we contact you if we have questions?

- By secure message
- By phone (please provide number)

Additional comments

Send

\* Indicates a required field.

Who do you want to send this request to? \*

walla

- Walla Walla Jonathan M. Wainwright Memorial Provider 1
- Walla Walla Jonathan M. Wainwright Memorial Resource Ask Connected Care Coordinator
- Walla Walla Jonathan M. Wainwright Memorial Team Addiction Therapy
- Walla Walla Jonathan M. Wainwright Memorial Team Anticoag Group
- Walla Walla Jonathan M. Wainwright Memorial Team Ask a Pharmacist

Reason for renewal

Example: "out of meds"

Quantity

Example: "one week's worth"

\* How should we contact you if we have questions?

- By secure message
- By phone (please provide number)

Additional comments

Send

**CLICK  
Send**



You can also search for health care teams by searching first by your **VA facility name** and then scrolling down the drop-down menu to find the appropriate department, specialty, or team name.

Additionally, you can type in the **Reason for renewal, Quantity,** and any other **Additional comments.**

After choosing how you should be contacted for follow-up, select **Send.**

# < FHCC VA Provider 1: Prescription renewal request

Print

✓ Successfully sent the message!

CLICK Pharmacy tab

Forward

From: VETERAN'S NAME  
To: Provider/Team Name  
Sent: 04/10/2025 10:10 a.m. EDT  
Subject: Prescription renewal request

*Thank you for your message. It has been successfully sent to the appropriate care team.*

VETERAN'S NAME is requesting renewal of the prescription(s) below and has submitted the following details:  
**Prescription(s) to be renewed**

**Medication:** atorvastatin 20 mg oral tablet  
**Dose:** 20 mg  
**Frequency:** Daily  
**Rx date:** 04/10/2025  
**Prescribed by:** Hospitalist1, VA-Physician  
**Reason for renewal:** need more meds  
**Quantity:** 30 days

### Contact Information

By Secure Message

**i**

This is a screenshot confirming the Prescription renewal request **Successfully sent the message!** Messages can be reviewed in the Sent Messages folder, available in the Messages tab of My VA Health. Select the **Pharmacy** tab to learn more about your medications.

- Pharmacy
- View current medications
- View comprehensive medications

## Current Medications

Print

Viewing health record for:  
 @ VETERAN'S NAME

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	
0	Pending	--	<a href="#">Refill</a> <a href="#">Details</a>

multivitamin oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested
3	30	April 10, 2025	April 10, 2025
			<a href="#">Details</a>

metoprolol succinate ER 100 mg/24 hour tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	
3	90	April 10, 2025	<a href="#">Refill</a> <a href="#">Details</a>

atorvastatin 20 mg oral tablet

Refills Remaining	Dispensed Quantity	Last Refill Date	
--	Pending	--	<a href="#">Re</a>

albuterol 90 mcg/inh aerosol inhaler

Refills Remaining	Dispensed Quantity	Last Refill Date	
			<a href="#">Refill</a> <a href="#">Details</a>

**i**

If a medication cannot be refilled or renewed, select **Details** to view additional information about the medication. You may need to contact your provider through Secure Messaging available in the Messages tab.

**CLICK Details**

- Pharmacy
- View current medications**
- View comprehensive medications

- Refills Remaining --
- multivitamin ora
- Refills Remaining 3
- loratadine 10 m
- Refills Remaining --
- metoprolol tartra
- Refills Remaining 3
- predniSONE 5 m
- Refills Remaining --
- sevelamer carb
- Refills Remaining --

**Medication Details** ✕

**i Information.** The dose, frequency, and route information that is displayed below may have changed when your prescription was filled. Do not rely on the information below as instructions for taking the medication; always consult your pharmacy or health care provider for instructions and medication information.

**metoprolol tartrate 25 mg tablet**

Dose	Route	Prescription Number
1 tab(s)	Oral	3001-60817905
Last Refill Date	Refills Remaining	
April 10, 2025	3	
Start Date	Provider	
April 10, 2025	PCP18, VA-Physician	

**How Should I Take My Medicine?**  
Take 1 tablet by mouth daily

**Directions For Use**  
25 mg, Oral, Daily, 30 EA, 3 Refill(s)

[Learn more about this medication](#)

**CLICK Close**

Close

**i**

Remember, you can also request refills and renewals by calling the phone number on your prescription label, mailing in a refill slip, or asking your provider at your next appointment.

acetaminophen-codeine 300 mg-30 mg tablet

- Pharmacy
- View current medications
- View comprehensive medications

### Current Medications

Print

Viewing health record for:  
 @ VETERAN'S NAME

**atorvastatin 20 mg oral tablet**

Refills Remaining	Dispensed Quantity	Last Refill Date	
--	Pending	--	<a href="#">Refill</a> <a href="#">Details</a>

**multivitamin oral tablet**

Refills Remaining	Dispensed Quantity	Last Refill Date	Refill Requested
3	30	April 10, 2025	April 10, 2025

[Details](#)

**metoprolol succinate ER 100 mg/24 hour tablet**

Refills Remaining	Dispensed Quantity	Last Refill Date	
3	90	April 10, 2025	<a href="#">Refill</a> <a href="#">Details</a>

**atorvastatin 20 mg oral tablet**

Refills Remaining	Dispensed Quantity	Last Refill Date	
--	Pending	--	<a href="#">Refill</a> <a href="#">Details</a>

**albuterol 90 mcg/inh aerosol inhaler**

Refills Remaining	Dispensed Quantity	Last Refill Date	Jan 22, 2024
			<a href="#">Refill</a> <a href="#">Details</a>

**i**

If you need help requesting a prescription refill or renewal using My VA Health, there is a support team ready to help anytime by calling **888-444-MYVA (6982)**.

**CLICK here to return back to the Home tab**